

INFECTION PREVENTION AND CONTROL LAPSE REPORT

Initial Report	Last Updated on: October 8, 2024
Premise/facility under investigation (name and address)	Highbury Medical Clinic 1345 Huron St, London, ON N5V 2E3
Type of premise/facility: (e.g., medical clinic, multi-service PSS)	Medical Clinic
Date Board of Health became aware of IPAC lapse	May 24, 2024
Date IPAC lapse was linked to the premise/facility	May 24, 2024
Date of Initial Report posting	May 31, 2024
Date of Initial Report update(s) (if applicable)	October 8, 2024
Source of IPAC lapse information (e.g., routine inspection, public complaint etc.)	Public Complaint
Summary Description of the IPAC lapse	Re-use of single-use items Lack of proper cleaning/disinfection/sterilization of multi-use items
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	Yes
If yes, was the issue referred to the regulatory college?	Yes, CPSO
Were other stakeholders notified? (e.g. Ministry)	Ministry of Health
Concise description of the corrective action(s) required	Demonstrate appropriate use of single-use items Demonstrate proper cleaning/disinfection/sterilization of multi-use items
Please provide further details/steps	Re-inspection A re-inspection was conducted, and the Section 13 order was rescinded on July 2, 2024.

		<p>Affected patients notified August 22, 2024, by mailed letter or phone call.</p> <p>Next steps: Investigation complete at this time; no further action is required. However, one follow-up inspection to occur May - July 2025.</p>	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)		Section 13 Order Issued, May 29, 2024, and rescinded on July 2, 2024.	
Initial Report Comments and Contact Information			
Name	Ryan Fawcett	Title	Manager, Privacy, Risk & Client Relations
Email	Ryan.Fawcett@mlhu.on.ca	Phone Number	519-663-5317
Final Report		Last Updated on: October 8, 2024.	
Date of Final Report posting:		October 8, 2024.	
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)		Section 13 Order Issued, May 29, 2024, and rescinded on July 2, 2024.	
Brief description of corrective measures taken		<p>Demonstrate appropriate use of single-use items</p> <p>Demonstrate proper cleaning/disinfection/sterilization of multi-use items</p>	
Date all corrective measures were confirmed to have been completed		July 2, 2024.	
Final Report Comments and Contact Information			
Any additional comments (Do not include any personal information or personal health information)			
If you have any further questions, please contact:			
Name	Ryan Fawcett	Title	Manager, Privacy, Risk & Client Relations
Email	Ryan.Fawcett@mlhu.on.ca	Phone Number	519-663-5317